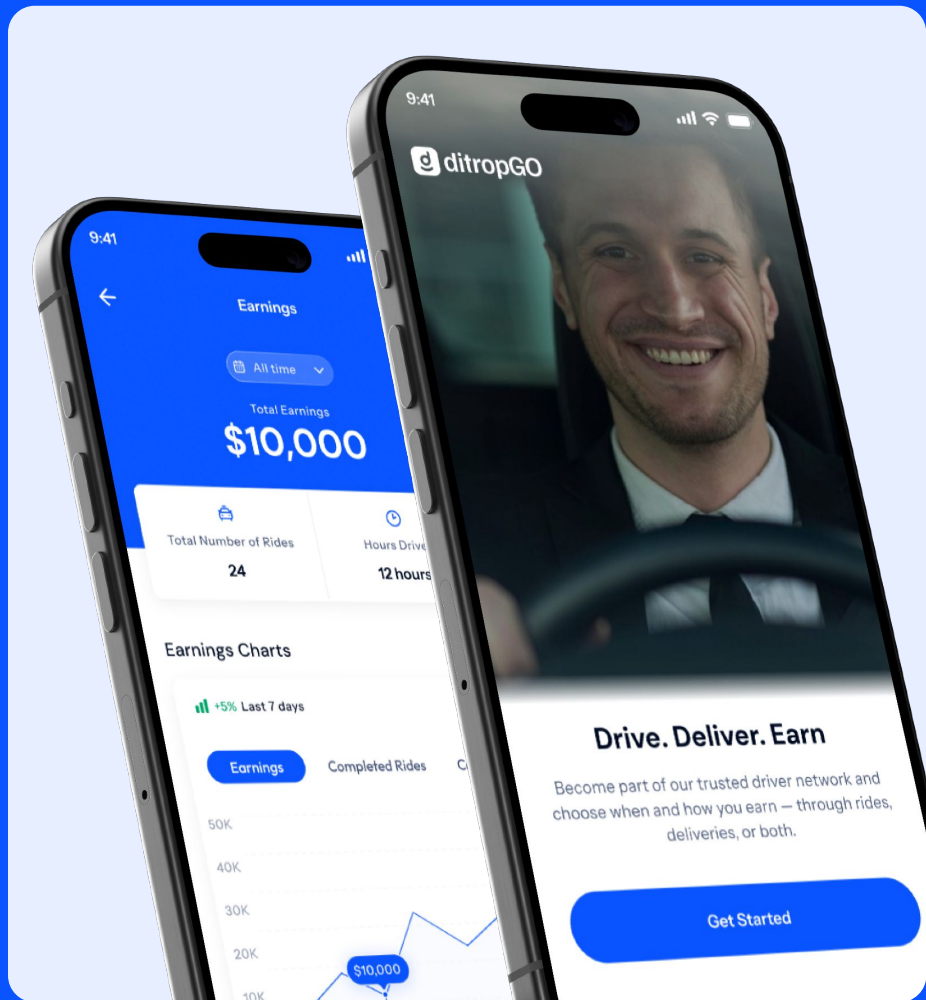


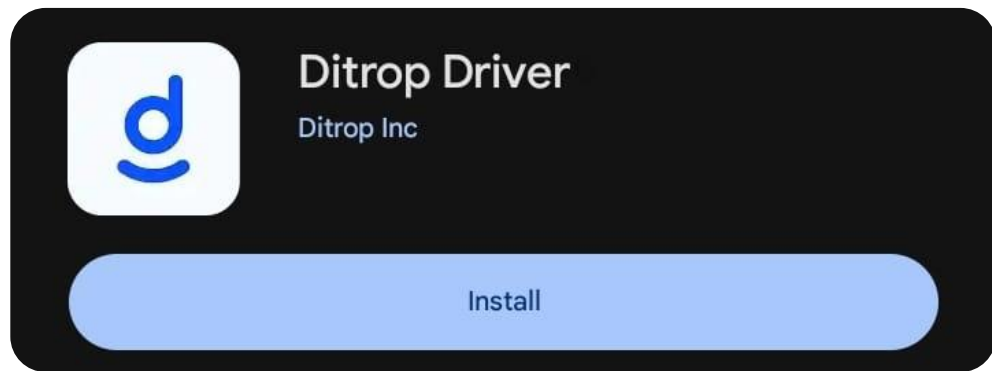


# Driver App Guide

<https://play.google.com/store/apps/details?id=com.ditrop.driver>



## Download Ditrop Driver App



Go to the Play Store (Android) to download and install the DitropGO Driver app or click here: <https://play.google.com/store/apps/details?id=com.ditrop.driver>

# Content

**01** Driver Onboarding  
(Registration)

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**05** Update Documents

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**06** Profile Edit

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**07** Settings

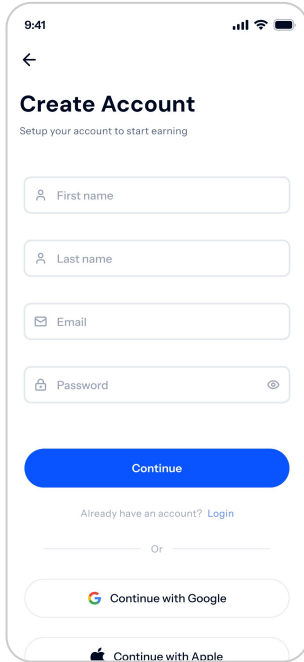
---

**08** Wallet and Withdrawal Request

---

**09** Earnings

# 1. Driver Onboarding (Registration)



9:41

←

## Create Account

Setup your account to start earning

First name

Last name

Email

Password

Continue

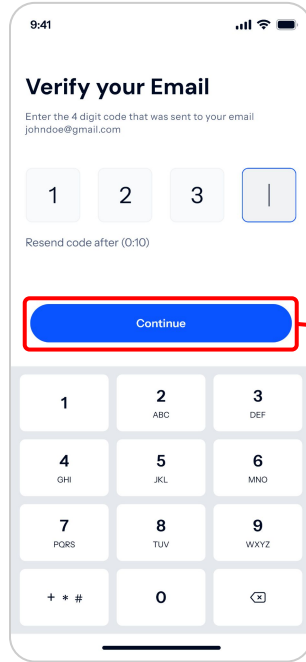
Already have an account? Login

Or

Continue with Google

Continue with Apple

Open the app and complete the registration process (using your email).



9:41

←

## Verify your Email

Enter the 4 digit code that was sent to your email johndoe@gmail.com

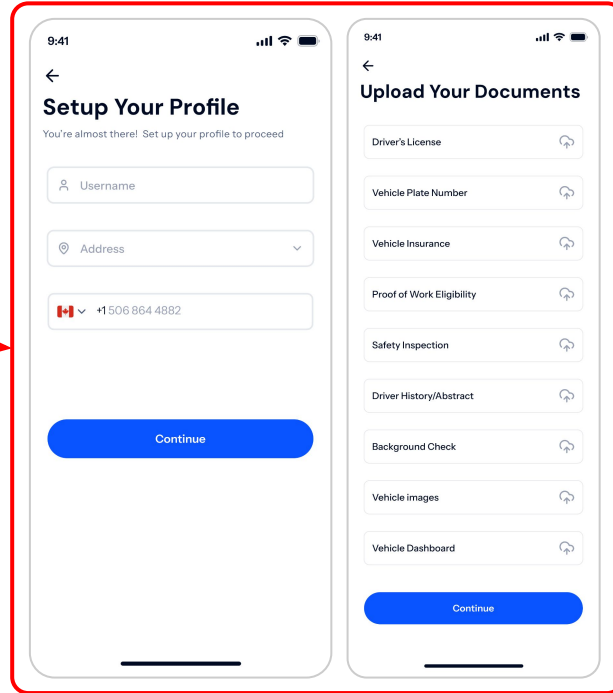
1 2 3 |

Resend code after (0:10)

Continue

1 2 3  
4 ABC 5 DEF 6 GHI  
7 PQRS 8 TUV 9 WXYZ  
+ \* # 0

Verify email with OTP code  
(You must use a different email if you have already signed up for the riders app).



9:41

←

## Setup Your Profile

You're almost there! Set up your profile to proceed

Username

Address

+1 506 864 4882

Continue

9:41

←

## Upload Your Documents

Driver's License

Vehicle Plate Number

Vehicle Insurance

Proof of Work Eligibility

Safety Inspection

Driver History/Abstract

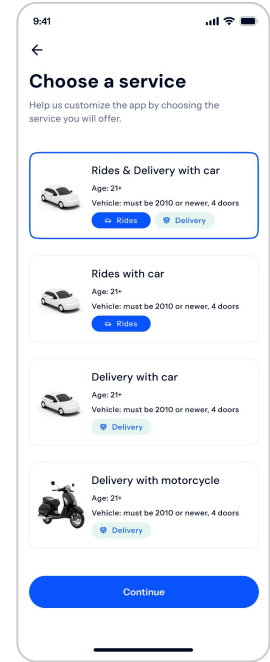
Background Check

Vehicle images

Vehicle Dashboard

Continue

Upload **required documents** and setup your profile (driver's licence, vehicle papers).



9:41

←

## Choose a service

Help us customize the app by choosing the service you will offer.

**Rides & Delivery with car**  
Age: 21+  
Vehicle: must be 2010 or newer, 4 doors  
Rides Delivery

**Rides with car**  
Age: 21+  
Vehicle: must be 2010 or newer, 4 doors  
Rides

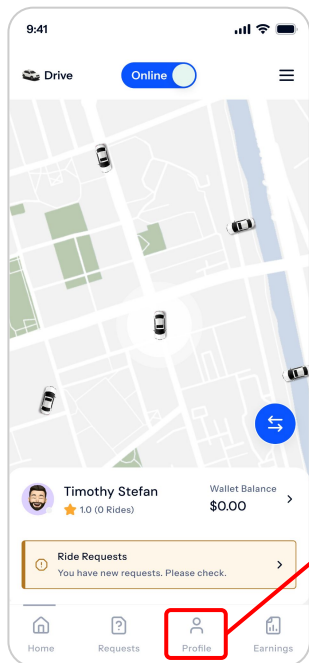
**Delivery with car**  
Age: 21+  
Vehicle: must be 2010 or newer, 4 doors  
Delivery

**Delivery with motorcycle**  
Age: 21+  
Vehicle: must be 2010 or newer, 4 doors  
Delivery

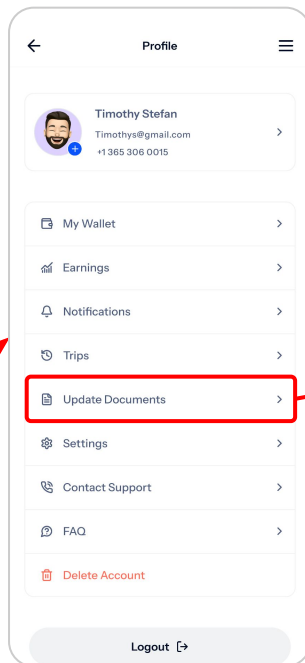
Continue

Complete profile setup and access ride-booking screen.

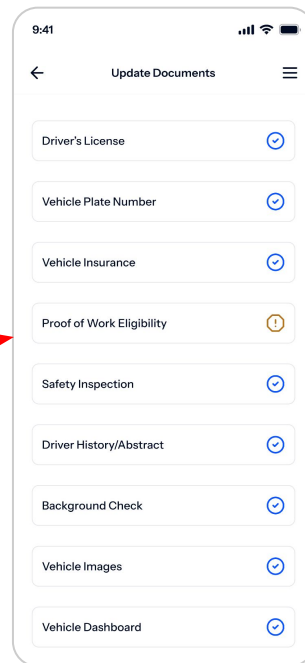
## 2. Update Documents



Tap the **Profile** section in the navigation bar.

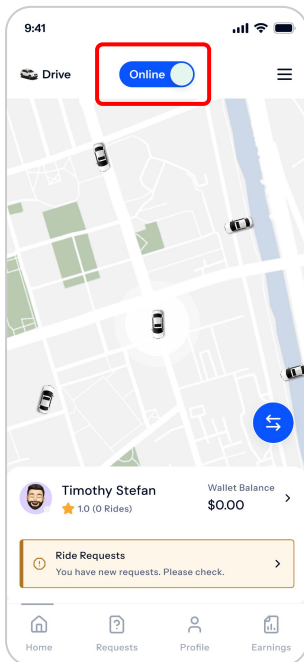


Tap **Update Documents** to view your list of required documents.

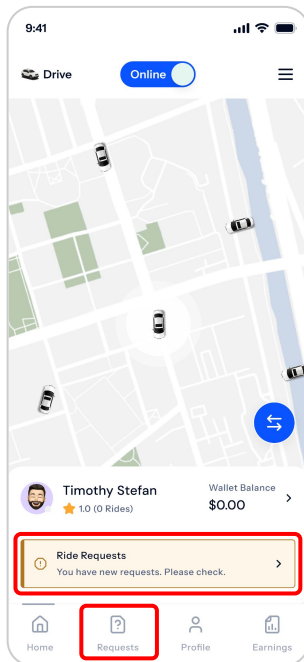


Select the document you need to update, then follow the provided steps to submit your updated information

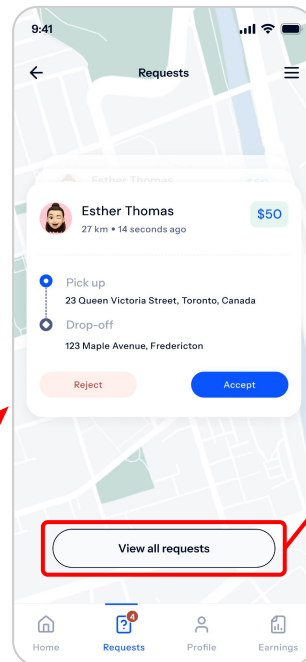
### 3. Finding Request



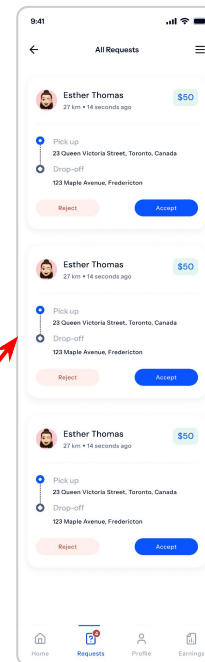
Turn on **Online** using the top center toggle button



Open your ride request notifications or tap the **Requests** section in the navigation bar.

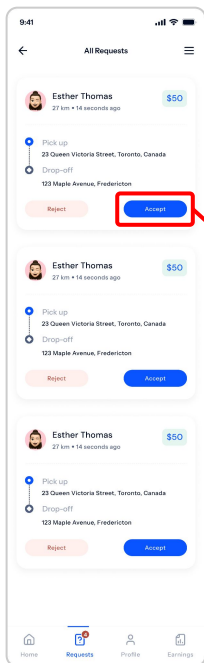


Tap "**View All Requests**" to see the full list.

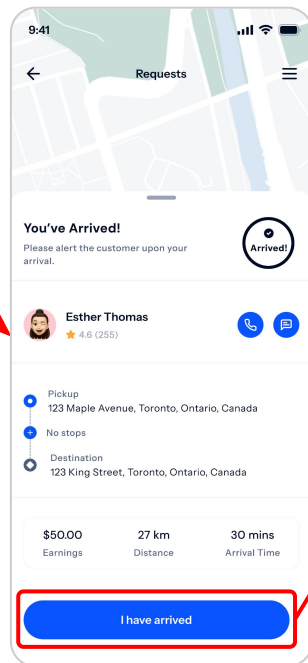


Review each request and choose to **Accept** or **Reject**.

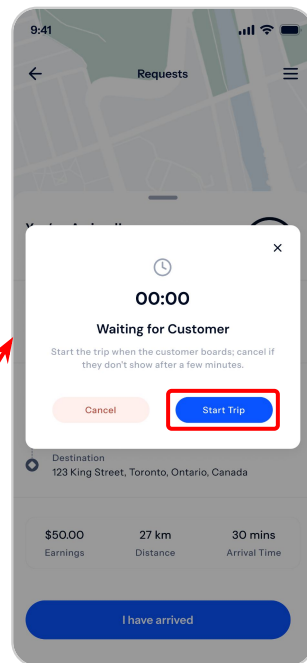
## 4. Accepting a Ride and Pickup



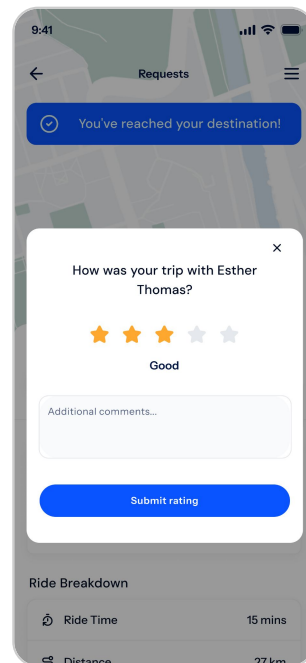
Accept the ride request



Tap **"I Have Arrived"** when you reach the pickup location.

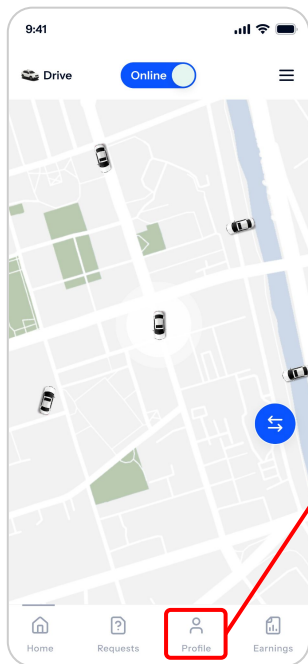


Tap **"Start Trip"** once the customer boards, or cancel the trip if the customer does not show up.

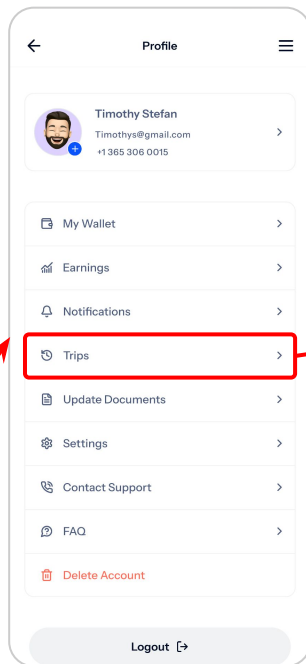


Follow the Driver Code of Conduct throughout the trip, and rate the customer after completing the ride

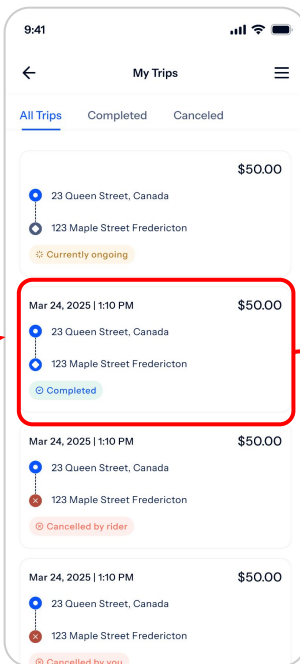
## 5. Trip History



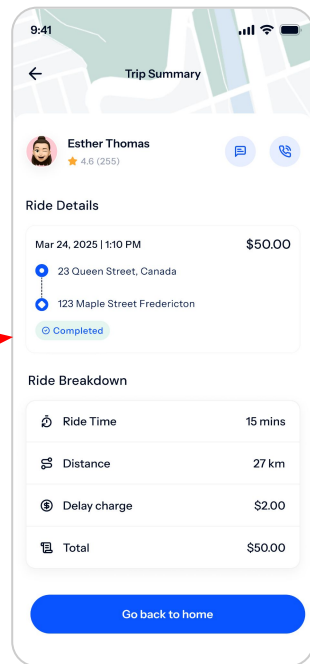
Tap the **Profile** section in the navigation bar.



Select **Trips** to view your trip history.



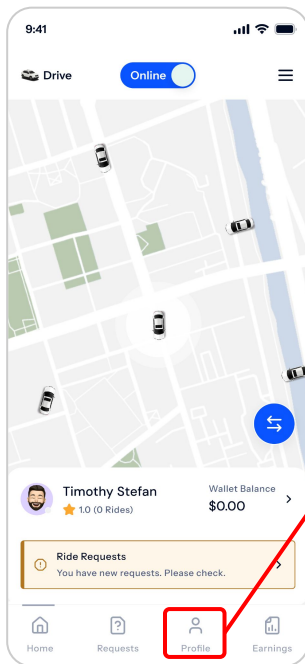
Browse through the **All**, **Completed**, and **Canceled** tabs to filter your trips.



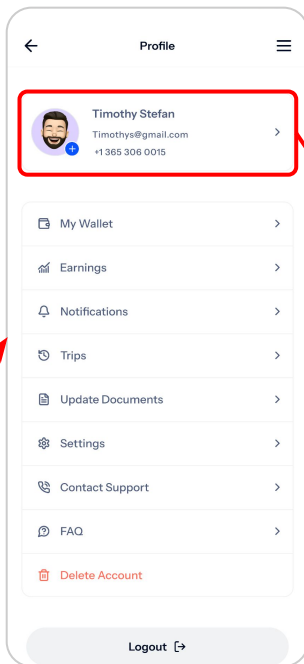
Tap any trip to view its Trip Summary.



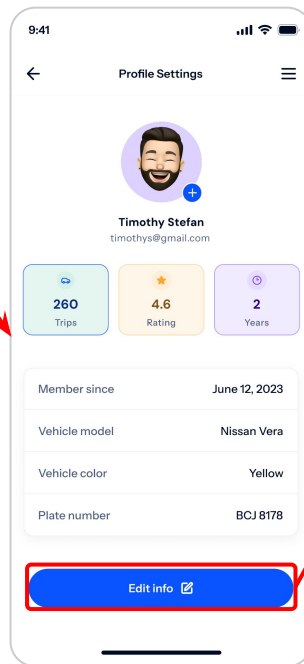
## 6. Profile Edit



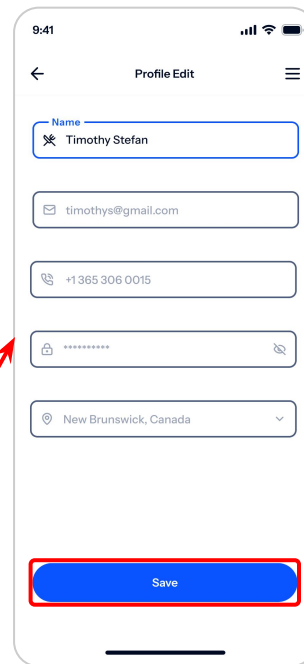
Tap the **Profile** section in the navigation bar.



Tap your profile card to open your profile settings

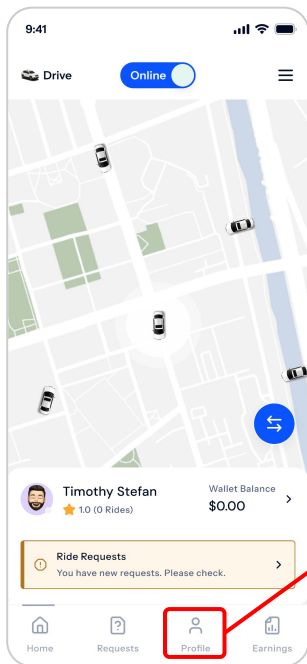


Tap **Edit Info** to update your information

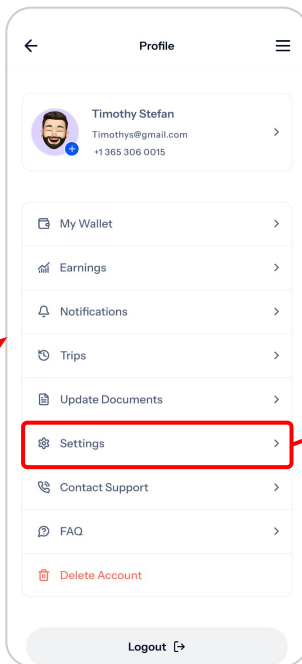


Tap **Save** to apply your changes

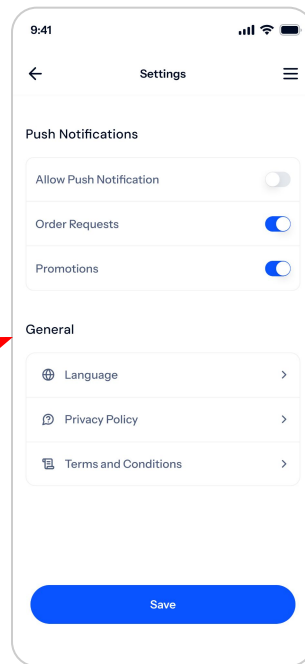
## 7. Settings



Tap the **Profile** section in the navigation bar.

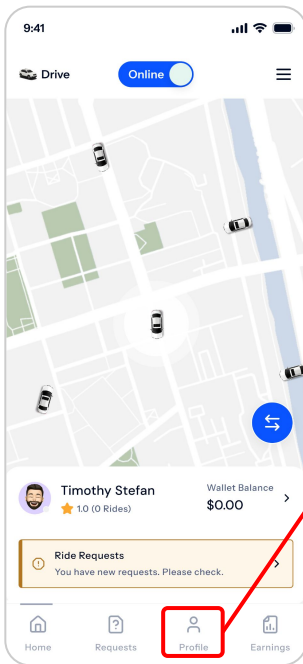


Tap **Settings** to open the app settings.

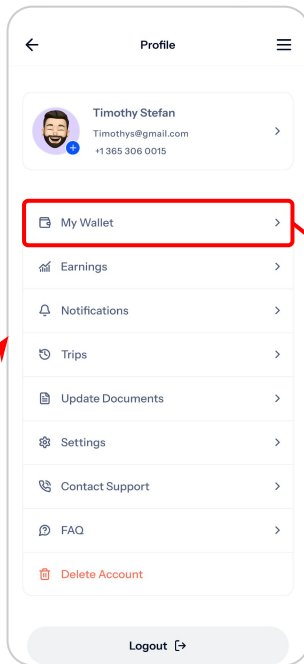


Adjust the settings as needed

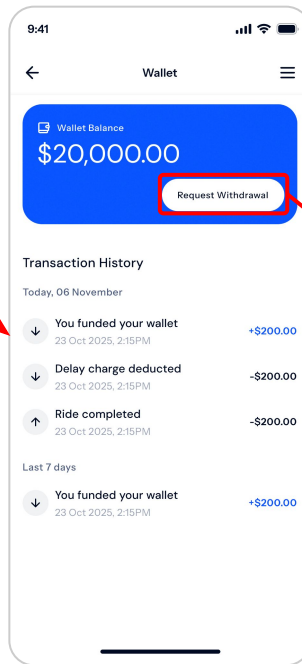
## 8. Wallet and Withdrawal Request



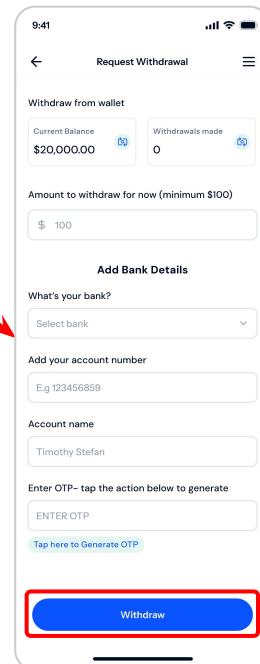
Tap the **Profile** section in the navigation bar.



Tap **Wallet** to view your balance and transaction history.

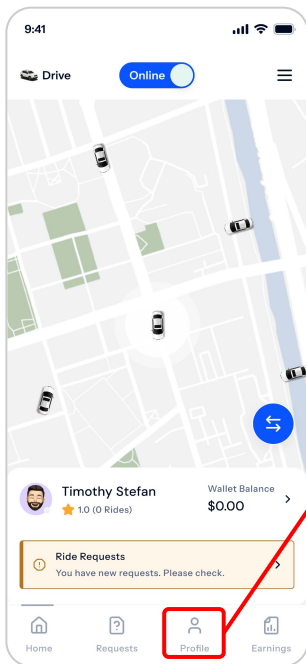


Tap **Request Withdrawal** to initiate a funds withdrawal

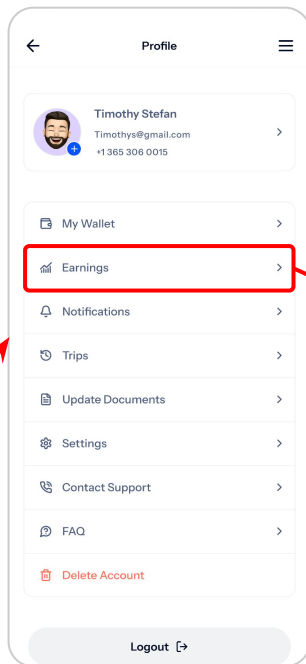


Enter the required details and tap **Withdraw** to complete the process

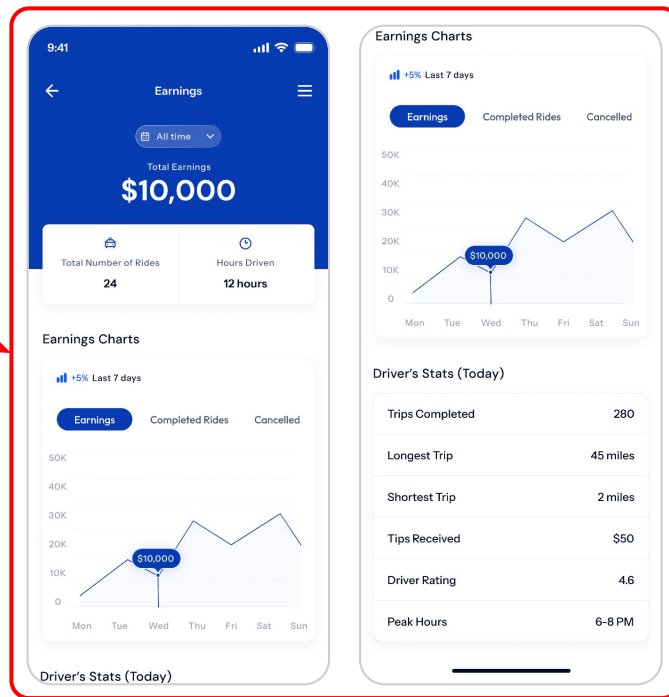
## 9. Earnings



Tap the **Profile** section in the navigation bar.



Tap **Earnings** to view detailed information about your earnings



View and go through your earnings

# Thank You!

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Thank you for your time and attention. We appreciate your interest in DitropGo. Trust this document has provided clarity and value. If you have any further questions or would like additional information, please don't hesitate to reach out to us via the details below.

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Contact Information:

Email: [support@ditropgo.ca](mailto:support@ditropgo.ca)

Phone: (506) 271 6650

